

# **CAR INSURANCE POLICY**

This policy is a binding legal contract between YOU and US.

YOUR duties are described in this contract.

# PLEASE READ YOUR POLICY CAREFULLY

IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT YOUR LOCAL AGENT

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## **Key Insurance Company Privacy and Security Statement**

Protecting you from loss is important to Key Insurance Company. Just as important to us is protecting your privacy and the personal information we use to provide you with superior products and service.

At Key Insurance Company, our policy is to maintain appropriate confidentiality with regard to all personal information obtained in the course of doing business with you. Our pledge to protect your privacy is reflected in this Privacy Statement which outlines our principles in collecting, using and safeguarding your personal information and information about your relationship with us.

## **Collection of Personal Information**

Key Insurance Company only collects personal information about you when it is necessary to conduct the business of insurance. We limit the collection of personal information to what we reasonably believe is needed to administer your account. As a result, we collect personal information from the following sources:

- Personal information you share with us either directly or through your agent, such as the information on your application, requested policy change information or other forms you may complete.
- Personal information you provide or which is obtained through the process of handling a claim, including medical information, such as from an accident report.
- Personal information about you from your transactions with us, our affiliates or others such as the number of years you have been a policyholder with Key Insurance Company or the types of coverage you purchase.
- Personal information about you from a consumer reporting agency, such as a credit report or a Motor Vehicle Report. The information in these reports may be retained by the consumer reporting agency and disclosed to others.

#### **Disclosure of Personal Information**

Key Insurance Company does not disclose any personal information about current or former customers to anyone, except as permitted by law. We may disclose the personal information we collect as follows:

- > To consumer reporting agencies for the purposes of obtaining a credit report or a Motor Vehicle Report in order to determine eligibility for coverage or to process your requested transaction.
- To your insurance agent to allow it to perform its normal insurance related services for you.
- > To medical professionals in order to process your claim.
- To an insurance regulatory authority pursuant to an examination of our records or business practices.
- > To law enforcement or other government agency as require by law or to report suspected fraud activities.
- > To actuarial or research organizations to conduct studies regarding claims results and insurance practices provided that no individual is identified in any study or report.
- > To our affiliates for processing or marketing of our insurance related products or services.
- > To group policyholders for the purpose of reporting claims experience or conducting an audit of our operations.

When possible, we advise our vendors and other nonaffiliated third parties, to whom we legally provide your personal information in the course of conducting our insurance business, of our privacy policy. We make every effort to use vendors whose approach to customer privacy reflects our own.

#### **Security of Personal Information**

Key Insurance Company uses a variety of tools to maintain physical, electronic and procedural safeguards that comply with applicable federal and state regulations to guard your personal information. We restrict access to personal information about you to only those employees who need that information to provide products or services to you.

Your Ability to Access and Correct Your Personal Information

If you wish to review your personal information, please write to the address below and provide your full name, address and policy number(s). To better protect you, please have your request notarized so that we can ensure the identity of the person requesting the information.

Within 30 business days we will honor your request by allowing you to see and copy your information in person or, if you prefer, provide you a copy of your information. You will not be given access to information collected or in connection with a claim, or a civil or criminal proceeding involving you. If medical information is contained in your file, we may request you to designate a medical professional to whom we will send the information.

If you believe any of our information about you is incorrect, please notify us in writing at the address below. We will review your request and, within 30 business days, let you know if our investigation has resulted in a correction of your information. If we do not believe an error exists, you may file a statement disputing the information. We will attach the statement to your file. We will send any corrections we make or your statement to any person or organization to whom we have provided your information within the past two years or who may receive your information from us in the future. Please be aware that we do not control the personal information about you obtained from other third parties such as consumer reporting agencies or Departments of Motor Vehicles. You will need to contact these third parties directly to correct your personal information. We will provide you with the name and address of these third parties.

## **Notification of Change**

At Key Insurance Company, your trust is one of our most important assets. We will continually work to protect the privacy of our individual customers and will continually review our privacy policy. If at some point in the future we revise our privacy practices that affect your personal information, we will notify you prior to introducing any changes.

## For More Information or if you have Questions

Should you have further questions regarding our privacy policy, you can contact us either by mail or phone. You may directly call at 1-877-KEYINSCO, or you can write to us at:

Key Insurance Company
PO Box 2014

Shawnee Mission, KS 66201

## WHERE TO LOOK FOR POLICY INFORMATION

This policy is a legal and binding contract between YOU and US. WE provide only those coverages shown on YOUR Declarations page with a specific premium shown. PLEASE READ THIS POLICY CAREFULLY.

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## PREMIUM PAYMENT CONDITIONS

If all or part of the premium payment for a new policy is by check or draft, and the check or draft is not honored by the Payor Bank, all coverage provided by the policy is rescinded. It will be <u>as if the insurance was never purchased</u>, regardless of whether a binder, policy, renewal certificate, endorsement, identification card, or proof of insurance has been issued.

In order for **YOUR** coverage to continue, payment for renewal of this policy must be postmarked by the U.S. Post Office or received by **YOUR** local agent prior to the date of mailing the notice of cancellation or nonrenewal. If the postmark date on the envelope is illegible, the payment date is presumed to be five mail days before the date **WE** receive the payment. This policy does include a grace period of at least 7 days for the payment of any premium due, during which grace period this policy shall continue in full force subject to the **TERMINATION** provisions of the **GENERAL POLICY PROVISIONS**.

A payment of an amount less than 50% of the minimum payment requested in **OUR** premium billing will not be accepted. **WE** will consider this as non-payment of the premium. Payment of any premium amount 50% or greater but less than 100% of the thirty day minimum payment requested in **OUR** premium billing will result in a pro-rated policy period less than thirty days.

If YOU fail to pay the minimum renewal premium, all coverage afforded by this policy will be terminated by notice to you as provided in the **TERMINATION** provisions of the **GENERAL POLICY PROVISIONS.** 

## PREMIUM RATE INCREASES OR DISCOUNTS

YOUR premiums are determined by OUR rules and rates filed with YOUR state insurance department. Factors determining YOUR premiums include, but are not limited to: the garaging location of YOUR car(s); the type, use, age, repair cost and theft experience of car(s); OUR experience for drivers of YOUR age, sex, marital status, and past driving or claims records.

WE use a point system for driving records, increasing premiums for traffic violations and chargeable accidents. WE use a renewal discount system, discounting premium rates for "loss free" policyholders.

**OUR** premiums are also based on the frequency and severity of **accidents** and **losses** in **YOUR** territory, **OUR** underwriting, claims, legal, and other costs, and **OUR** right to earn a profit. Premiums generally increase when overall costs rise because of inflation.

## **INSURING AGREEMENT**

If **YOU** pay the premiums in accordance with this contract, **WE** agree to insure **YOU** for the coverages and limits for which a premium is shown on the Declarations page.

This insurance applies only to **car accidents** and **losses** that happen while this policy is in force. **WE** do not provide coverage earlier than the date and time of **YOUR** application for insurance.

WE issue this policy relying on the statements made in YOUR application for insurance. If YOU or the applicant made any misrepresentations, omissions, concealment of facts or incorrect statements in YOUR application for insurance that are fraudulent, material either to the acceptance of the risk or to the hazard assumed by US, and WE in good faith would either not have issued this policy or would not have issued this policy in as large an amount, or would not have provided coverage with respect to the hazard resulting in the loss, if the facts had been made known to the insurer as required by the application, this policy may not provide any coverage. False statements on YOUR application for insurance include, but are not limited to, failure to disclose: drivers residing in YOUR household or regularly driving YOUR car(s); traffic violations and accidents; commercial use of YOUR car(s); or failure to provide US with YOUR correct address or garage address of YOUR car(s).

If YOU fail to abide by the provisions of this policy, and WE are required to make payment because of the financial responsibility laws of any state, or because of OUR duty to a loss payee, WE have the right to recover all damages and expense from YOU.

WE may adjust YOUR premium rate to reflect correct driving records, or to correct underwriting or rating information that is in error on YOUR application.

The Declarations page, applicable endorsements, and YOUR application for insurance are part of this policy.

## **DEFINITIONS USED IN THIS POLICY**

The definitions that follow apply throughout this policy, in addition to the definitions listed under each coverage of this policy:

"WE", "US", and "OUR" means Key Insurance Company.

"YOU" and "YOUR" means the person shown as the named insured on the Declarations page and that person's spouse, if residing in the same household.

"Bodily injury" means bodily harm or death, caused by a car accident.

"Property damage" means damage to or destruction of property, including loss of use, caused by a car accident.

"Accident" means a sudden and unexpected or unintentional occurrence, resulting in **bodily injury** or **property damage** that is neither expected nor intended, arising from the ownership, maintenance or use of a **car**.

"Car" means a four wheel private passenger land motor vehicle licensed for use on public highways. This includes pickups, vans and utility vehicles with a rated load capacity of 2,000 pounds or less, not used for business purposes. Car does not include motorcycles, mopeds, or all terrain vehicles.

"Owned car" means a car YOU purchase or lease from a licensed car leasing company covering a continuous period of six months or more. A car leased from a private party or a car rented from a car rental agency is not an owned car.

"Replacement car" means a car that you purchase, or lease from a licensed car leasing company covering a continuous period of six months or more, replacing a car shown on the Declarations page, provided YOU notify US within 14 days of acquiring it. A car leased from a private party, or a car rented from a car rental agency is not a replacement car.

"Non-owned car" means a car (1) not shown on the Declarations page, and (2) not leased or owned, in whole or in part, by YOU, a relative, the spouse of a relative, or a driver named on YOUR application for insurance or added to this policy. A non-owned car also does not include a car provided to and/or made available for regular use by YOU or use during the course of YOUR employment.

"Insured car", for LIABILITY, MEDICAL PAYMENTS, or UNINSURED/UNDERINSURED MOTORIST coverage means a car on the Declarations page with a premium shown for the coverage; or a utility trailer towed by an insured car; a replacement car; or an additional car YOU acquire during the policy period. WE must insure all cars YOU own when YOU acquire the additional car and YOU must add it to this policy within 14 days of acquiring it.

"Insured car" for LIABILITY, MEDICAL PAYMENTS, or UNINSURED MOTORIST/UNDERINSURED coverage includes occasional use of non-owned cars, with permission of the owner, by YOU, or by a driver named in YOUR application for insurance or added to this policy prior to a loss. WE do not provide coverage for repair or replacement of the non-owned car YOU borrow.

"Insured car" for PHYSICAL DAMAGE coverage means a car shown on the Declarations page with a premium shown for the coverage; or a replacement car. YOU must notify US of the replacement car within 14 days of acquiring it and the car being replaced appears on the Declarations page with a premium shown for PHYSICAL DAMAGE coverage.

"Utility trailer" means a trailer designed for towing by a private passenger car, including a farm wagon or implement.

"Loss" means sudden and direct accidental loss of or damage to YOUR insured car that is not intended or expected.

"Insured person" means YOU, and any other person <u>not</u> excluded from coverage, while using your insured car with YOUR permission and within the scope of that permission.

"Relative" means a person residing in the same household as YOU, and is related to YOU by blood, marriage or adoption, including a ward or foster child.

"Occupying" means being in or on a car as an operator or passenger, or being engaged in the immediate acts of entering or exiting from a car.

"Punitive or Exemplary Damages" means any extra or additional sum of money that a court may award as a means of punishing a person for conduct that has been determined to be oppressive, fraudulent, malicious, and /or awarded for the sake of making an example of a person, or any conduct that results in such an award based on any state statute or ordinance.

"Occasional use" means use of a car <u>not</u> exceeding a continuous period of 15 days. Use of the car must be with the owner's permission each time it is used.

## **REPORTING A CLAIM - YOUR DUTIES**

If YOU are involved in an **accident** or have a **loss**, YOU must contact US as soon as possible. If YOU fail to report an **accident** or **loss** to US promptly, or fail to cooperate with US in the investigation and settlement of an **accident** or **loss**, WE <u>may not</u> provide any coverage. If YOU fail to allow US to inspect YOUR car prior to its repair or disposal, WE <u>may not</u> provide coverage.

#### The following is information YOU must provide US. The information must be truthful and accurate:

- (a) The address and telephone number where **YOU** can be contacted.
- (b) The hour, date, place and facts of the **accident** or **loss**.
- (c) The name of the police department that was involved.
- (d) The names and addresses of all persons or witnesses involved.
- (e) The location of **YOUR car** and if it can be driven.

#### YOUR additional duties:

When there is an accident or loss, YOU must cooperate with US and assist US in any reasonable manner. This includes but is not limited to the following:

- (a) Making settlements.
- (b) Securing and giving evidence.
- (c) Delivering to US, as soon as possible, any papers received relating to a claim or suit.
- (d) Appear, testify and get witnesses to testify at hearings or trials only as **WE** shall direct.
- (e) Giving the representative(s) **WE** designate, statements, including statements under oath, as often as **WE** reasonably request and at a time and place that is suitable to **YOU** and **US**.

#### If YOUR car is damaged or stolen, YOU must:

- (a) Report theft and vandalism claims to the police within 24 hours of the **loss**.
- (b) Protect **YOUR** damaged car. **WE** will pay any reasonable expense incurred.
- (c) Show **US** the damage before repair or disposal of the **car**.
- (d) Provide **US** with all records, receipts and invoices that **WE** request, or certified copies of them.

#### Your additional duties:

## YOU or any person making claim for "MEDICAL PAYMENTS", "UNINSURED MOTORIST" OR "UNDERINSURED MOTORIST" coverage must:

- (a) Give US all details about the death, injury, treatment, and any other information WE need.
- (b) Allow US to obtain all medical reports and records. If the person is deceased or unable to act, their representative must allow US to obtain all medical reports and records.
- (c) Be examined by doctors chosen and paid by US, as often as WE reasonably need. WE will give a copy of the examiner's report to the person examined upon written request of the person or their attorney.
- (d) If an accident involves a "hit and run" vehicle, YOU must report the accident to US and the police as soon as reasonably possible.

#### YOUR additional duties:

YOU must not voluntarily, except at YOUR own expense:

- (a) Make any payment or assume any obligation to others.
- (b) Incur any expenses, other than for emergency first aid to others.
- (c) Enter into any agreement or sign a release with others without **OUR** written consent.
- (d) Appear in court without **OUR** written consent.

# POLICY EXCLUSIONS WHICH APPLY TO ALL COVERAGES IN THIS POLICY

#### READ CAREFULLY. THESE SITUATIONS ARE NOT COVERED BY THIS POLICY.

In addition to the exclusions listed under each policy coverage, the following exclusions apply to all coverages of this policy. **WE** do not insure:

1. Any **car** while used to carry people or property for a fee, except a shared-expense carpool or a **car** used in the course of volunteer work for a tax-exempt organization.

- 2. Intentional or expected damage caused by YOU, at the direction of YOU, a **relative**, or by any other person using YOUR **insured car**, unless the damage is to property YOU own and is caused by an act of domestic violence by another **insured person** or **relative** provided that YOU cooperate in the investigation of this **loss** and YOU did not cooperate or contribute to the creation of the property **loss**. Any payment made as a result of an act of domestic violence will be limited to YOUR insurable interest in the property less any payment made to any party with a secured interest in the property.
- 3. Liability assumed by **YOU** under any contract or agreement.
- 4. Any **car** used in a business, unless **YOU** have told **US**, and **WE** have agreed to cover that use, prior to an **accident** or **loss**.
- 5. Any car YOU have sold, rented, or leased. This also includes any car when you have given up ownership of it.
- 6. Any duties for which the United States Government may be liable under the Federal Tort Claim Act.
- Damage caused by riot, civil commotion, war (declared or undeclared), civil war, insurrections, rebellion, revolution, nuclear reaction, radiation or radioactive contamination or any consequence of these.
- 8. Damage incurred while a **car** is driven by, or in the control of <u>any person excluded from coverage</u>. If **WE** are required, by the laws of any state, to pay a claim involving a **car** driven by, or in the control of any person excluded from coverage, **WE** have the right to recover all damages and costs, including legal expense, from **YOU**. This exclusion does not apply to losses covered under **UNINSURED** or **UNDERINSURED MOTORISTS** coverage.
- 9. Any damages that occur while a **car** is driven or in the care, custody or control of any person, except **YOU**, while engaged in the business of selling, servicing, repairing, storing, parking, delivering, or testing motor vehicles.
- 10. **Punitive** or **exemplary damages**, or any extra or additional sum of money that a court may award as a means of punishing a person for conduct that has been determined to be oppressive, fraudulent, malicious, or for making an example of a person, or any conduct that results in such an award based on any state statute or ordinance.

## **DUPLICATE PAYMENT - ALL POLICY COVERAGES**

WE <u>DO NOT</u> PROVIDE DUPLICATE PAYMENT FOR ANY ACCIDENT OR LOSS COVERED UNDER MORE THAN ONE COVERAGE OR MORE THAN ONE POLICY ISSUED TO YOU BY US.

ANY PAYMENT MADE BY US TO ANY INSURED PERSON UNDER MEDICAL PAYMENTS COVERAGE OF THIS OR ANY POLICY ISSUED TO YOU BY US WILL BE DEDUCTED FROM ANY DAMAGES YOU RECOVER UNDER THE LIABILITY OR UNINSURED/UNDERINSURED MOTORIST COVERAGES OF THIS POLICY. HOWEVER, THE APPLICATION OF THIS PROVISION SHALL NOT DEPRIVE AN INSURED PERSON OF FULL RECOVERY FOR THEIR DAMAGES.

## STACKING OF COVERAGES - ALL POLICY COVERAGES

WE  $\underline{\text{DO NOT}}$  PROVIDE FOR STACKING OF ANY COVERAGE, MORE THAN ONE COVERAGE OR MORE THAN ONE POLICY ISSUED TO YOU BY US.

- 1. THE MOST WE WILL PAY FOR ANY SINGLE ACCIDENT UNDER ANY COVERAGE IS THE HIGHEST LIMIT OF COVERAGE FOR ANY SINGLE CAR INVOLVED IN ANY SINGLE ACCIDENT. THIS PAYMENT IS REGARDLESS OF THE NUMBER OF SEPARATE LIABILITY, MEDICAL PAYMENT, UNINSURED OR UNDERINSURED MOTORIST PREMIUMS PAID TO US UNDER THIS OR ANY POLICY ISSUED TO YOU BY US.
- 2. IF THE ACCIDENT DOES NOT INVOLVE THE USE OF YOUR INSURED CAR SHOWN ON THE DECLARATIONS PAGE, THE MOST WE WILL PAY FOR ANY ACCIDENT IS OUR HIGHEST LIMIT OF LIABILITY, MEDICAL PAYMENTS, AND UNINSURED OR UNDERINSURED MOTORIST COVERAGE FOR ANY SINGLE CAR ON THIS OR ANY POLICY ISSUED TO YOU BY US.
- 3. THIS LIMIT OF COVERAGE APPLIES REGARDLESS OF THE NUMBER OF CARS INSURED OR SEPARATE PREMIUMS PAID TO US, THE NUMBER OF POLICIES WE ISSUED, THE NUMBER OF INSURED PERSONS, THE NUMBER OF CLAIMS OR CLAIMANTS, OR THE NUMBER OF VEHICLES INVOLVED IN THE ACCIDENT. THIS LIMIT OF COVERAGE APPLIES REGARDLESS OF WHETHER YOUR CAR IS COVERED UNDER A SINGLE POLICY, MULTIPLE CAR POLICY, OR SEPARATE POLICIES.

## **LIABILITY COVERAGE**

WE will pay damages, excluding punitive or exemplary damages, which an insured person is held responsible by law due to bodily injury or property damage that results from an accident involving an insured car.

**WE** will defend any lawsuit or settle any claim as **WE** think proper. **WE** have no duty to defend a lawsuit for which no coverage exists under this policy. **WE** have no duty to defend a lawsuit when the amount **WE** pay or offer to pay equals **OUR** limit of liability coverage.

## **LIMITS OF LIABILITY**

WE will pay up to the limit of liability shown on the Declarations page subject to the following:

The **BODILY INJURY** liability limit for "each person" is the most **WE** will pay for **bodily injury** and loss of consortium suffered by any <u>one</u> person, resulting from any one **accident**. This includes all spousal claims and claims for care and loss of services.

The **BODILY INJURY** liability limit for "each **accident**" is the most **WE** will pay for **bodily injury** and loss of consortium suffered by <u>two or more</u> persons, resulting from any <u>one</u> **accident**. This includes all spousal claims and claims for care and loss of services.

The **PROPERTY DAMAGE** liability limit for "each **accident**" is the most **WE** will pay for all damage to all property. This includes loss of use resulting from any one **accident**.

WE will pay no more than the BODILY INJURY or PROPERTY DAMAGE liability limits shown on the Declarations page for any one car, even though a separate premium is shown for each car. This payment is regardless of the number of cars shown on the Declarations page, the number of insured persons, the number of claims or claimants, the number of policies issued by US, or the number of cars involved in the accident.

Any amount payable under this coverage, to or for an **insured person**, will be reduced by the amount of any payment made to that person under any **UNINSURED OR UNDERINSURED MOTORIST** coverage of this policy. However, the application of this provision shall not deprive an **insured person** of full recovery for their damages.

## ADDITIONAL PAYMENT - LIABILITY COVERAGE

When WE defend an insured person, WE will pay, in addition to OUR limit of liability:

- 1. Costs **WE** incur in the settlement of any claim or defense of any lawsuit, including premiums on appeal and attachment bonds that <u>are not</u> more than **OUR** limit of liability.
- Interest on damages awarded in any lawsuit WE defend until WE have paid, offered to pay, or deposited in court, an amount equal to OUR limit of liability.
- 3. Reasonable expenses an **insured person** incurs at **OUR** request. This includes loss of wages if **WE** ask the **insured person** to attend hearings or a trial. **WE** will pay up to \$50 per day for loss of wages.
- 4. An insured person's expense for emergency first aid to others at the scene of an accident involving any insured car.

## NAMED NON-OWNER POLICY

When "NAMED NON-OWNER" policy is shown on the Declarations page, WE insure one named operator instead of a car. The following changes apply to liability coverages afforded by this policy:

- 1. **WE** do not insure a particular **car**. **WE** insure one operator only, the Named Insured, to drive any **non-owned car** or "newly acquired car". **WE** will also pay for damages the Named Insured is legally obligated, when caused by an unattended **car**, not being operated or in the control of any other person. **WE PROVIDE NO COVERAGE FOR ANY OPERATOR EXCEPT THE NAMED INSURED.**
- 2. The definition of **YOU** and **YOUR** is replaced in its entirety by "the person shown on the Declarations page as Named Insured <u>and no other</u> person".
- 3. The definition of "newly acquired car" means any car you become the owner of if you acquire the car during the policy period provided you notify us within 14 days after you become the owner.

#### FINANCIAL RESPONSIBILITY LAWS

If WE certify this policy as "Proof of Financial Responsibility" by filing an SR-22 or other financial responsibility form in a particular state, this policy will comply only with the minimum financial responsibility requirements of that state.

## **OTHER INSURANCE**

If there is other applicable liability insurance **WE** will pay only **OUR** share of the loss. **OUR** share is the proportion that **OUR** limit of liability bears to the total of all applicable limits. However, any insurance **WE** provide for a vehicle **YOU** do not own, including any vehicle while used as a temporary substitute for **YOUR INSURED CAR**, shall be excess over any other collectible insurance.

#### LIABILITY COVERAGE EXCLUSIONS

#### READ CAREFULLY. THESE SITUATIONS ARE NOT COVERED BY THIS POLICY.

 $\underline{\text{In addition to the exclusions which apply to all coverages in this policy}, \\ \underline{\text{WE}} \ \underline{\text{do not}} \ \text{provide liability coverage for:}$ 

- 1. **Bodily injury** to or death of an employee or fellow employee of an **insured person**, arising in the course of employment, except **YOUR** domestic employee who <u>is not</u> covered, or required to be covered, by workman's compensation benefits.
- Damage to property owned by, or rented to, or used by, or in the custody of, or being transported by, an insured person. This does not include damage to a residence or private garage leased or rented to an insured person.
- 3. **Bodily injury** or **property damage** that involves the ownership, maintenance or use of any motor vehicle <u>not</u> shown on the Declarations page. This does not apply to **replacement cars**, newly acquired additional **cars**, or **occasional use** of **non-owned cars**.
- 4. **Bodily injury** or **property damage** caused by the use of farm machinery.
- 5. Injury to any person operating or having care, custody, or control of an **insured car**.
- 6. **Bodily injury** to **YOU** or any **relative** to the extent that the limits of liability for this coverage exceed the limits of liability required by the Arizona Financial Responsibility Law.

## MEDICAL PAYMENTS COVERAGE

When a premium is shown on the Declarations page for **MEDICAL PAYMENTS** coverage, **WE** will pay reasonable and necessary medical expenses incurred by an **insured person**, due to a **car accident**, up to **OUR** limit of liability.

For MEDICAL PAYMENTS coverage, an "insured person" means YOU or a relative, as a pedestrian or passenger, while occupying a car not excluded from coverage. It also means any person occupying an insured car, if use or occupancy is with YOUR permission and within the scope of that permission.

"Medical expenses" mean reasonable and necessary medical, surgical, dental, X-ray, ambulance, hospital, pharmaceutical, orthopedic, prosthetic devices, or funeral expense incurred within two years of an accident.

## MEDICAL PAYMENTS COVERAGE EXCLUSIONS

#### READ CAREFULLY. THESE SITUATIONS ARE NOT COVERED BY THIS POLICY.

In addition to the policy exclusions which apply to all coverages in this policy, WE do not provide MEDICAL PAYMENTS coverage for:

- 1. **Bodily injury** while **occupying** any vehicle used as a residence or premises.
- 2. Medical care that the United States Government or its' military services is required to provide to their employees, members, or dependents.
- 3. **Bodily injury** during the course and scope of employment, if benefits are payable or required to be provided by workman's compensation.
- 4. **Bodily injury** while operating, **occupying**, or being struck by, any vehicle, except a motor vehicle.
- 5. **Bodily injury** while **occupying** or being struck by any **car** leased or owned, in whole or in part, by **YOU**, a **relative**, the spouse of a **relative**, or a named driver on **YOUR** application for insurance or added to this policy. This does not apply to a **car** shown on the Declarations page with a premium paid for **MEDICAL PAYMENTS** coverage.

## MEDICAL PAYMENTS LIMITS

WE will pay no more than **OUR** highest limit of liability for **MEDICAL PAYMENTS** coverage shown on the Declarations page for "each person". This is regardless of the number of vehicles or premiums shown, or the number of **insured persons**, or the number of policies issued by **US**, or the number of claims or claimants, or the number of vehicles involved in the **accident**.

#### **OTHER INSURANCE**

If there is any other **MEDICAL PAYMENTS** coverage applicable for injuries sustained in an **accident** when an **insured person** is a pedestrian or **occupying** a **car**, then this policy will apply only as excess above any other insurance. Additionally, if there is other medical, hospital benefits insurance (other than Medicare), Health Maintenance Organization or Preferred Provider Organization benefits available from any source against a **loss** covered by **MEDICAL PAYMENTS** coverage of this policy, this insurance will be excess insurance over any other valid and collectible medical, hospital benefits insurance (other than Medicare), Health Maintenance Organization or Preferred Provider Organization benefits.

## UNINSURED/UNDERINSURED MOTORIST COVERAGE

If a premium is shown on the Declarations page for UNINSURED MOTORIST or UNDERINSURED MOTORIST coverage, WE will pay damages up to OUR limit of liability for the coverage shown, which an insured person is entitled to recover by law from the owner or operator of an uninsured or underinsured motor vehicle, for bodily injury caused by a car accident, and resulting from the ownership, maintenance or use of the uninsured or underinsured motor vehicle. WE will not pay for punitive or exemplary damages. WE will not pay damages for mental distress or any mental disorder.

WE will not make payment for UNDERINSURED MOTORIST coverage until the insured person's damages for bodily injury exceed all available BODILY INJURY liability insurance, bonds, or self insurance for the accident.

Any amounts payable by US will be reduced by any payments:

- made for **bodily injury** by, or on behalf of the owner or operator of the **uninsured** or **underinsured** motor vehicle or organization which may be legally liable,
- 2. made under the BODILY INJURY liability or MEDICAL PAYMENTS coverage of any of OUR policies.

However, the application of this provision shall not deprive an insured person of full recovery for their damages.

If agreement <u>cannot</u> be reached with an **insured person**, as to the right to recover damages from the owner or operator of an **uninsured** or **underinsured** motor vehicle, or the amount of damages, either party may make written demand for arbitration. **YOU** will select one arbitrator. WE will select one arbitrators will select a third arbitrator. Thereafter, the panel of three arbitrators will decide the contested claim. If suit is brought to determine legal liability or damages without **OUR** written consent, **WE** <u>are not</u> bound by any resulting judgment.

## ADDITIONAL DEFINITIONS - UNINSURED/UNDERINSURED MOTORIST COVERAGE

"Uninsured" means a "motor vehicle" which is not insured at the time of the accident, by a bodily injury liability policy or bond in the minimum amount prescribed by state law. "Uninsured" also includes a "motor vehicle" which is insured but with an insurer or bonding company which becomes insolvent within two years of the accident.

**Uninsured** also includes a "hit and run vehicle". In the absence of evidence of physical contact, the facts of the accident must be proven. The person making the claim must provide corroboration that the unidentified "motor vehicle" caused the **accident**. Corroboration means any additional and confirming testimony, fact or evidence that strengthens and adds weight or credibility to such person's representation of the **accident**.

Uninsured does not include a "motor vehicle" which is leased or owned:

- In whole or in part, or furnished or available for the regular use of YOU, or a relative, or the spouse of a relative, or a driver named in YOUR
  application for insurance or added to this policy unless there is no coverage available under the BODILY INJURY liability coverage of this policy
  to respond for damages sustained by an insured person.
- 2. By a self-insurer under any financial responsibility, motor carrier or similar law.

"Underinsured" means a "motor vehicle" which is insured at the time of the accident by a bodily injury liability policy, or bond, or self-insurer, but all available limits for bodily injury liability for the accident are less than the total damages an insured person is legally entitled to recover from the negligent motorist(s).

"Insured" means:

- YOU or YOUR relatives;
- 2. Any other person occupying YOUR car;
- 3. Any person for damages that person is entitled to recover because of **bodily injury** to which this coverage applies sustained by a person described in 1. or 2.

"Hit and run vehicle" means a "motor vehicle" which makes direct physical contact or causes an accident without hitting YOUR insured car or an insured person, and unlawfully leaves the scene of the accident, and whose owner or operator cannot be identified. YOU must report a "hit and run" accident to the police and to US as soon as reasonably possible.

#### UNINSURED/UNDERINSURED MOTORIST COVERAGE EXCLUSIONS

#### READ CAREFULLY. THESE SITUATIONS ARE NOT COVERED BY THIS POLICY.

In addition to the exclusions which apply to all coverages in this policy, WE do not provide UNINSURED or UNDERINSURED MOTORIST coverage for

- 1. The benefit of or reimbursement to a workman's compensation disability benefits insurer, or a self-insurer under these or similar laws.
- 2. **Bodily injury** to any employee of an **insured person** sustained during the course of employment.
- 3. **Bodily injury** to any person, other than an **insured**, while **occupying** any motor vehicle or trailer leased or owned, in whole or in part, by **YOU**, or a **relative**, or the spouse of a **relative**, or a driver named on **YOUR** application for insurance or added to this policy. This does not apply to a **car** shown on the Declarations page with a premium paid for **UNINSURED MOTORIST** or **UNDERINSURED MOTORIST** coverage.
- 4. Any person who agrees to any settlement without **OUR** written consent.
- 5. Occupants of **YOUR insured car**, if the **car** is used without **YOUR** permission.
- 6. **Bodily injury** involving the use of a vehicle as a residence or premises.
- 7. Damages for mental distress or any mental disorder.

## LIMITS OF LIABILITY – UNINSURED/UNDERINSURED MOTORIST COVERAGE

If a premium is shown on the Declarations page for **UNINSURED MOTORIST** coverage and/or **UNDERINSURED MOTORISTS** coverage, the maximum amount **WE** will pay for any one **accident** is limited as follows:

- The UNINSURED/UNDERINSURED MOTORIST liability limit shown on the Declarations page for "each person" is the maximum amount WE will pay to anyone for bodily injury to any one insured person for any one accident. This includes all spousal claims and claims for care, loss of services, and loss of consortium.
- Subject to the UNINSURED/UNDERINSURED MOTORIST liability limit shown on the Declarations page for "each person", the
  UNINSURED/UNDERINSURED MOTORIST liability limit shown on the Declarations page for "each accident", is the maximum amount WE
  will pay to anyone for bodily injury to two or more insured persons for any one accident. This includes all spousal claims and claims for care,
  loss of services, and loss of consortium.

## **OTHER INSURANCE**

If there is any other uninsured or underinsured motorist coverage applicable, then this policy will apply only as excess above any other insurance.

## PHYSICAL DAMAGE COVERAGE

WE will pay for **covered** direct and **accidental loss** or damage resulting in physical contact to **YOUR insured car**. This includes **YOUR insured car**'s equipment, which was purchased and installed as standard or optional factory equipment <u>from the manufacturer of the **car**</u>. **YOUR** deductible applies to each **accident** or **loss**.

WE may pay the loss in money, or repair or replace a damaged or stolen car. WE will not pay for depreciation, mileage, or loss of value to YOUR insured car, caused by a covered loss. WE will pay the cost of repairs based on a competitive estimate approved by US, or an estimate written by US based on competitive prices charged by licensed repair shops in the area where the car is to be repaired. WE may keep all or part of YOUR insured car, upon payment to YOU of its' agreed or appraised value. YOU may not abandon the damaged car to US.

WE may at any time before the loss is paid or the car replaced, return YOUR insured car, at OUR expense, to YOU, or to the address shown on the Declarations page, and repair, or pay YOU for any resulting damage.

If YOUR insured car is stolen, commencing 48 hours after YOU report the theft to the police, WE will pay YOUR rental car or taxi cab expense up to \$10 per day for a maximum of 30 days. This coverage ends when YOUR insured car is recovered, or until we offer to pay YOU for the car. You must provide US with written proof of YOUR cost of transportation.

## ADDITIONAL DEFINITIONS - PHYSICAL DAMAGE COVERAGE

"Covered' means loss involving actual physical contact or collision between YOUR insured car and another object, bird or animal, or upset of YOUR insured car. Covered also means loss caused by fire, theft, larceny, vandalism, malicious mischief, missiles, falling objects, windstorm, hail, earthquake, water or flood.

"Accidental" means a sudden and direct, unexpected event, arising from the ownership, maintenance or use of YOUR insured car.

"Actual cash value" means the amount it would cost to replace YOUR insured car with a car of "like kind and quality", determined by the market value, age, mileage and condition of YOUR insured car at the time of loss.

## <u>LIMIT OF LIABILITY – PHYSICAL DAMAGE COVERAGE</u>

OUR maximum payment for PHYSICAL DAMAGE coverage is the lesser of:

- 1. The actual cash value of YOUR insured car, at the time of loss.
- 2. The amount necessary to repair or replace **YOUR insured car**, at the time of **loss**. Repair or replacement may be made with materials or equipment of "like kind and quality". If **WE** repair **YOUR insured car** with new parts or equipment, **WE** may deduct depreciation. Lack of availability of parts or equipment for repair, shall not constitute the basis for a total loss of **YOUR insured car**.

#### PHYSICAL DAMAGE COVERAGE EXCLUSIONS

## READ CAREFULLY. THESE SITUATIONS ARE NOT COVERED BY THIS POLICY.

In addition to the exclusions which apply to all coverages in this policy, WE do not provide PHYSICAL DAMAGE coverage for:

- 1. Damage resulting from manufacturer's defects, wear and tear, freezing, or mechanical or electrical breakdown or failure.
- 2. Road damage to tires.
- 3. Any equipment, parts or accessories which <u>were not</u> purchased and permanently installed as standard or optional equipment from the manufacturer of the **car**. Examples of equipment, parts, or accessories <u>not covered</u> are:
  - (a) Two way radios (including CB radios), telephones, radio telephones, any device designed for audio or visual recording, amplification, or reproduction including components, accessories, tapes, records, disks or other similar devices.
  - (b) Chrome, alloy, aluminum, magnesium wheels or any custom wheels, or any custom tires or racing slicks.
  - (c) Sun roof, moon roof, T-bar roof, landau roof, bubble dome or window roof, or any custom roof.
  - (d) Tachometers, pressure gauges, engine parts or accessories, or equipment used to mechanically or structurally modify the performance of **YOUR car**.
  - (e) Custom paint, striping, decals, murals, graphics, chroming, custom decorations.
  - (f) Upholstery or interior furnishings, including but not limited to, carpet, insulation, furniture, bars, cooking and sleeping facilities.
  - (g) Awnings, TV antennas, CB or other special antennas.
  - (h) Tools or personal effects.
  - (i) Travel trailers, campers or custom enclosures for pickup trucks.
  - (j) Alarm or security systems, radar detectors, or electronic equipment.
- 4. **Loss** to **YOUR insured car** due to confiscation by any governmental authority, or from any illegal occupation or transportation.
- 5. Loss or damage to YOUR insured car that happened while this policy was not in force.
- 6. Embezzlement of YOUR insured car, when YOU give someone YOUR car, or permission to use YOUR car and they do not return it.
- 7. Loss to any additional car YOU acquire until YOU notify US of its acquisition, allow US to inspect it, and WE agree to provide coverage.
- 8. Loss to a non-owned car.
- 9. **Loss** to **YOUR insured car** that happened while **YOU**, a **relative**, or anyone using **YOUR insured car** with permission, are involved in the commission or participation of a crime or an illegal occupation or activity, other than a traffic violation.
- Loss to YOUR insured car that happened while being used in any prearranged or organized racing, speed contest, pulling activity, demolition or stunt driving.

## LOSS PAYEE PROVISIONS

If a loss payee is shown on the policy, WE may make payment for PHYSICAL DAMAGE coverage to YOU and the loss payee, as interests appear.

PHYSICAL DAMAGE coverage with respect to the interest of a loss payee shall apply, except if the loss results from YOUR conversion, secretion, or embezzlement of YOUR insured car.

When WE pay a loss payee, WE shall be subrogated to the loss payee's right of recovery, to the extent of OUR payment.

## APPRAISAL

If WE and YOU do not agree on the amount of loss, each party must select and pay a licensed appraiser. The two appraisers will separately provide a written "actual cash value" and amount of loss report. If the two appraisers disagree on the amount of loss, and WE and YOU do not agree to a settlement

in an amount between the two appraisals within 15 days, the two appraisers will select a disinterested third licensed appraiser to act as umpire. The umpire is to provide a written decision determining the amount payable. Each party will split the cost of the umpire equally.

## **OTHER INSURANCE**

If YOU have other insurance that covers loss or damage to YOUR insured car, this policy will apply only as excess above any other insurance.

## **GENERAL POLICY PROVISIONS**

## **TERRITORY**

This policy only applies to accidents and losses which happen within the United States of America, its' territories or possessions, Puerto Rico, or Canada. THIS POLICY PROVIDES NO COVERAGE IN MEXICO.

## **POLICY CHANGES**

This policy contains all agreements between YOU and US and may not be changed or waived, except by a written endorsement issued by US. If WE revise this policy to provide more coverage without additional premium, YOUR policy will be given the additional coverage as of the date the revision is effective.

YOU have the duty to inform US of any change of YOUR mailing address, the garage address of YOUR insured car(s), replacement or newly acquired car(s), and additional drivers residing in YOUR household or regularly driving YOUR insured car(s).

## **FRAUD**

WE do not provide coverage for any insured person who has made fraudulent statements or engaged in fraudulent conduct with respect to any accident or loss.

## **CANCELLATION OR NONRENEWAL**

YOU may cancel this policy during the policy period by giving US advance written notice of the date you want the cancellation to take effect.

If WE cancel or nonrenew this policy, WE will provide YOU with the reason for OUR decision. WE will cancel by mailing notice to YOU at the address shown on the Declarations. Notice will be mailed:

- 1. At least 8 days after the premium due date if cancellation is for nonpayment of premium. Cancellation will take effect as of the date the notice is mailed.
- 2. At least 10 days prior to the date cancellation will take effect in all other cases. In these cases, **OUR** notice of cancellation will be mailed by U.S. Post Office certificate of mailing. Proof of mailing the notice is proof of cancellation.
- 3. At least 45 days prior to the date nonrenewal will take effect. In these cases, **OUR** notice of nonrenewal will be mailed by U.S. Post Office certificate of mailing. Proof of mailing the notice is proof of nonrenewal.

#### **CANCELLATION**

After this policy is in force for 60 days or is a renewal policy, WE will cancel only if:

- 1. YOU fail to pay the premium for this policy or any installment when due.
- . YOU obtained the policy through fraudulent misrepresentation.
- 3. YOU, a relative, or other driver residing in YOUR household or using YOUR insured car:
  - a. Has had their driver's license suspended or revoked during the policy period.
  - b. Becomes permanently disabled either physically or mentally and does not produce a certificate from a physician or a registered nurse practitioner testifying to the ability of that person to operate a car.
  - c. Is or has been convicted during the 36 months immediately preceding the effective date of the policy or during the policy period for:
    - 1) Criminal negligence resulting in death, homicide or assault, and arising out of the operation of a motor vehicle.
    - 2) Operating a motor vehicle while in an intoxicated condition or while under the influence of drugs.
    - 3) Leaving the scene of an accident.
    - 4) Making false statements in an application for a driver's license.
    - 5) Reckless driving.

**YOU** may agree in writing to exclude as insured such person by name when operating a motor vehicle and also agree to exclude coverage to **YOU** for any negligence which may be imputed by law to the named insured shown in the Declarations arising out of the maintenance, operation or use of a motor vehicle by such excluded person.

- 4. YOUR car is used regularly and frequently for commercial purposes.
- The Director of insurance determines that continuation of this policy would place US in violation of the laws of Arizona or would jeopardize OUR solvency.
- 6. **WE** are placed in rehabilitation or receivership by an Insurance Supervisory Official, or had our Certificate of Authority suspended based on our financially hazardous condition.

## **NONRENEWAL**

If this policy is a renewal policy, **WE** will nonrenew only if **YOU**, a **relative**, or other driver residing in **YOUR** household or using **YOUR insured car** has had at any time during the 36 months immediately before the notice of nonrenewal, three or more accidents under any policy with **US** in which that person was at least 50 percent responsible, and where the property damage paid by us for each accident that occurs on or after:

- 1. May 1, 2009 but prior to January 1, 2010, is more than \$2,370.
- 2. January 1, 2010 but prior to January 1, 2011, is more than \$2,360
- 3. January 1, 2011 but prior to January 1, 2012, is more than \$2,400
- 4. January 1, 2012 but prior to January 1, 2013, is more than \$2,480
- 5. January 1, 2013 but prior to January 1, 2014, is more than \$2,530
- 6. January 1, 2014 is more than the property damage threshold amount published by the Arizona Department of Insurance.

However, we will not refuse to renew this policy unless the same person has had all the accidents that make the policy subject to nonrenewal. **YOU** may agree in writing to exclude as insured such person by name when operating a motor vehicle and also agree to exclude coverage to **YOU** for any negligence which may be imputed by law to the named insured shown in the Declarations arising out of the maintenance, operation or use of a motor vehicle by such excluded person.

### **OFFER TO RENEW**

If WE offer to renew this policy and YOU do not pay the required renewal premium, thereby not accepting OUR offer, WE will terminate this policy by mailing notice of termination to YOU at the address shown on the Declarations page at least 8 days after the end of the current policy period. Termination is to take effect on the date the notice is mailed, or the effective date of any other insurance YOU have obtained on YOUR car, whichever is earlier.

## **PREMIUM REFUNDS**

Upon termination of this policy, **YOU** may be entitled to a premium refund. If so, **WE** will mail it to the address shown on the Declarations page. All premium refunds, except policy and service fees, are done on a pro-rata basis. Policy and service fees are fully earned at policy inception and non-refundable.

### TRANSFER OF POLICY

This policy <u>may not</u> be assigned to another person or organization without **OUR** written consent. If **YOU** die, this policy covers **YOUR** legal representative while temporarily acting on **YOUR** behalf, or any other person having proper temporary custody of **YOUR insured car**, until a legal representative is appointed.

If any insured car is sold, there is no automatic transfer of any coverage under this policy to the new owner without OUR written consent.

## **OUR RECOVERY RIGHTS**

In the event of any payment by **US** under this policy, **WE** are entitled to all rights of recovery of any person or organization **WE** paid, against any other party or organization who may be liable to **YOU** for the same or similar payment. **YOU** or any person **WE** paid must sign any legal papers, deliver them to **US** within 48 hours of receipt, and do whatever else is necessary to assist **US** in the effort to recover such payments. **YOU** or anyone **WE** paid must do nothing to prejudice **OUR** rights of recovery. If **WE** decide to take legal action to affect recovery, **WE** will select the attorney and pay all related expense.

With respect to **MEDICAL PAYMENTS** coverage, if **WE** make any payment under this coverage and the person to or for whom payment is made recovers damages from another, **WE** are entitled to the proceeds of the recovery and will have a lien against such recovery to the extent of our payment in excess of \$5,000. Notice of the lien will be given in writing to:

- 1. A court having jurisdiction;
- 2. **YOU**;
- 3. Each person, firm and corporation that YOU or YOUR legal representative alleges are liable for damages arising from the accident; and
- 4. That person's, firm's and corporation's insurer.

#### **BANKRUPTCY**

WE are not relieved of any duty under this policy because of the bankruptcy or insolvency of any insured person.

## **ACTION AGAINST US**

YOU may not sue US unless YOU have fully complied with all provisions of this policy. WE may not be sued under the liability coverage of this policy until the insured person's legal liability has been decided, either by judgment against that person or by written agreement of that person, the claimant and US. WE may not be made a party to an action against an insured person to determine a person's liability.

If, for any reason deemed necessary by US, separate legal counsel is required for YOU or any other person, WE will only pay for legal counsel WE approve in writing.

#### POLICY TERMS COMPLY WITH THE LAWS OF ARIZONA

The provisions of this policy shall be interpreted in accordance with the laws of the State of Arizona.

## POLICY ENDORSEMENTS AND DRIVER EXCLUSIONS

Policy "endorsements" change, modify, limit, and/or restrict coverage in **YOUR** policy. **Endorsement(s)** apply to **YOUR** policy when the endorsement number is shown on **YOUR** Declarations page.

PLEASE READ CAREFULLY. IF YOU VIOLATE THE LIMITATIONS AND/OR RESTRICTIONS OF ENDORSEMENTS WHICH APPLY TO YOUR POLICY, THIS POLICY MAY NOT PROVIDE ANY COVERAGE. WE MAY ELECT TO PAY A CLAIM AND RECOVER ALL DAMAGES AND EXPENSE FROM YOU.

## ENDORSEMENT NDE-02 (02-09) NAMED DRIVER EXCLUSION

In consideration of the premium paid for this policy and **YOUR** signed driver exclusion, **YOU** agree that certain named person(s) will not be permitted, under any circumstance, to operate **YOUR insured car(s)**. No coverage will be provided for any and all claims arising out of an **accident** or **loss** occurring while any vehicle is being operated by an excluded driver with or without permission. **YOU** further agree that there will be no coverage provided to **YOU** for any negligence which may be imputed by law to **YOU** arising out of the maintenance, operation or use of any motor vehicle by the excluded driver. No defense will be provided, nor any claim paid on **YOUR** behalf, in the event the excluded driver is driving the vehicle. This agreement remains in force until you notify us to remove this exclusion.

This exclusion does not apply to losses covered under UNINSURED or UNDERINSURED MOTORISTS coverage.

If WE make a payment under any law while YOUR insured car is operated, or in the control of any person(s) excluded from coverage, WE have the right to recover all damages and expense, including legal and collection expense, from YOU.

## ENDORSEMENT FSG-01 (02-09) FULL SAFETY GLASS COVERAGE

If a premium is shown on the Declarations page for PHYSICAL DAMAGE coverage, and a specific premium charge for FULL SAFETY GLASS coverage is also shown on the Declarations page for YOUR car, WE will pay for the cost of repair or replacement of damaged "safety equipment" on YOUR car without a deductible.

James, III

The provisions and exclusions that apply to PHYSICAL DAMAGE COVERAGE also apply to this endorsement.

"Safety equipment" as used in this endorsement means the:

- 1. Glass used in the windshield, doors and windows of **YOUR car**.
- 2. Glass, plastic or other material used in the lights of **YOUR car**.

**OUR** President signs this policy on behalf of Key Insurance Company.